



# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO. 13975**

**RUSSELL HOBBS  
2 SLICE STAINLESS STEEL TOASTER**

Congratulations on purchasing our **RUSSELL HOBBS 2 SLICE TOASTER**. Each unit is

manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

## **FEATURES OF THE RUSSELL HOBBS 2 SLICE TOASTER:**

- 950W
- 2-Slice toaster
- Cancel, reheat and defrost functions
- Indicator lights
- Lift and Look feature. Check your toast without cancelling
- Automatic shut-off function
- Independent variable browning control with 6 heat settings
- Bread centring function
- Easy to clean removable crumb tray
- Cord storage
- Non-slip feet
- For domestic use only
- 2 Year warranty (1 year retail • 1 year extended upon online registration of product • visit [www.russellhobbs.co.za](http://www.russellhobbs.co.za))

## **IMPORTANT SAFEGUARDS**

When using any electrical appliance, basic safety precautions should always be followed including the following:

### **CAUTION:**

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalids the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

7. Children should be supervised to ensure that they do not play with the appliance.
8. Close supervision is required when any appliance is used near or by children or invalids.
9. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
10. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
11. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.
12. Never immerse the unit in water or any other liquid for cleaning purposes.
13. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
14. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
15. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
16. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
17. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
18. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
19. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
20. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
21. DO NOT carry the appliance by the power cord.
22. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
23. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
24. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
25. In case of technical problems, switch off the toaster and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination,

adjustment or repair. Always insist on the use of original spare parts.

Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this machine.

26. When using a single toasting slot, don't let anything get into the other slot, as both slots will be heated when the lever is lowered.
27. Don't let the toasting slots become covered during toasting.
28. If bread gets jammed, unplug the toaster, let it cool down fully then carefully remove the bread that's jamming it. Don't use anything sharp, such as a knife or fork, you may damage the elements.
29. Don't toast "buttered" items or try to make toasted sandwiches in the toaster as this will create a fire hazard.
30. Don't use torn, curled up, or broken slices of bread, as these may jam the eject mechanism.
31. Unplug the toaster when not in use, before moving and before cleaning. Let it cool down fully before cleaning and storing away.
32. Clean the crumbs out of your toaster frequently. A build-up of crumbs is unhygienic and could cause a fire hazard.
33. Don't use the toaster unless the crumb tray is in place and closed.
34. Don't use the toaster for any purpose other than those described in these instructions.

## PARTS DIAGRAM



**A. Loading lever**

**B. Cancel, Reheat & Defrost buttons**

- C. Browning control**
- D. Removable crumb tray**
- E. Toasting slots**

## **OPERATING YOUR TOASTER**

1. Only connect the unit to a properly installed and earthed power socket.
2. To select the toasting level you would like, turn the selector clockwise from the lightest level –1. To the darkest –6. If you are not sure, start with a lower level.
3. Insert one slice of bread per slot and lower the slot with the lever until it snaps into place.
4. The unit starts to toast and switches off automatically at the end. The toast pops up automatically.
5. Allow the unit to cool down before you put it away.

To use the special functions press the relevant button – CANCEL, REHEAT or DEFROST– after lowering the lever.

**DEFROST:** To defrost and to toast frozen bread.

**REHEAT:** To warm bread already toasted.

**CANCEL:** For the anticipated stopping of the toasting procedure.

## **HINTS & TIPS**

1. When toasting more than one slice of bread, use slices of similar size, thickness and freshness.
2. Old (yesterday's) bread contains less moisture, so makes crisper toast.
3. Old or thin bread cooks faster than fresh or thick bread, so use a lower setting.

## **Crumbs**

1. Clean the crumbs out of your toaster frequently, to avoid a build-up of crumbs. This is unhygienic and could cause a fire hazard.
2. Unplug the toaster and let it cool down, then remove and empty the crumb tray.
3. Wipe it with a damp cloth, dry and then replace it in the toaster.
4. Don't use the toaster unless the crumb tray is fitted and closed.

## **Jamming**

If the bread jams in the toaster, unplug the toaster and leave it to cool down before trying to release the jam.

## **CLEANING AND MAINTENANCE**

- This toaster is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the toaster from the electrical outlet when not in use and before cleaning. Let it cool before cleaning and storing away.
- The body of the toaster and the crumb tray should be cleaned with a damp cloth. Do not let water enter the toaster.
- Don't let anything enter the slots, you might damage the elements.
- Do not use bleach or other abrasive substance or solvents to clean your toaster as it can be damaging to the finish.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner. Rinse and dry with a clean, dry, soft cloth

## **STORING THE APPLIANCE**

- Unplug the unit from the wall outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still dirty.
- Never wrap the power cord around the appliance.

## **SERVICING THE APPLIANCE**

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly.
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Ltd service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

## CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

**This unit is designed to operate on the specified current (on the rating label of the product) only. Connecting to other power sources may damage the appliance.**

**Connect a three-pin plug as follows:**

The wires in this mains lead are coloured in accordance with the following code:

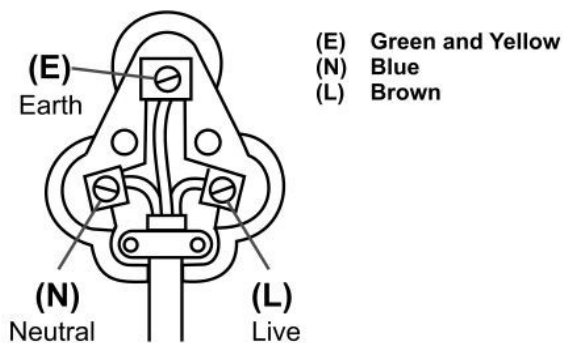
Green/Yellow = Earth

Blue = Neutral

Brown = Live

### **WARNING: THIS APPLIANCE MUST BE EARTHED**

**Always ensure the three-pin plug is connected as follows:**



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

**W A R R A N T Y A N D E X T E N D E D W A R R A N T Y**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period\*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows:  
<http://russellhobbs.co.za/info-pages/warranty-info.aspx>. The extended warranty period only applies to products purchased on or after 1 October 2017.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product themselves, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

**HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG

TEL NO. (011) 490-9600

CAPE TOWN

TEL NO. (021) 552-5161

DURBAN

TEL NO. (031) 303-1163

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