

Russell Hobbs®

INSTRUCTIONS AND WARRANTY



MODEL NO. 19600-56

RUSSELL HOBBS DESIRE KETTLE

Congratulations on purchasing our RUSSELL HOBBS DESIRE KETTLE. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

IMPORTANT SAFEGUARDS

When using any electrical appliance, basic safety precautions should always be followed including the following:

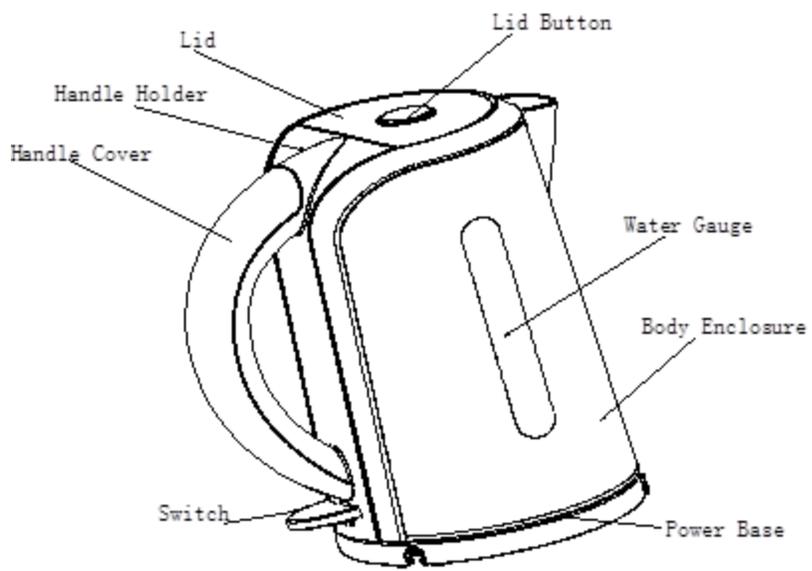
1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalidates the warranty and the supplier can not be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
7. Children should be supervised to ensure that they do not play with the appliance.
8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
9. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
10. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.
11. Never immerse the unit in water or any other liquid for cleaning purposes.
12. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.

13. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
14. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
15. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
16. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
17. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
18. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
19. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
20. DO NOT carry the appliance by the power cord.
21. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
22. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
23. Ensure that the switch is in the "Off" position after each use.
24. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
25. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this machine.

ADDITIONAL SAFEGUARDS

1. Don't open the lid while the water is heating.
2. Don't put the kettle, stand, cable, or plug in any liquid; don't use the kettle in a bathroom, near water, or outdoors.
3. Don't touch hot surfaces. Use the handle and lid knob.
4. Take care when pouring – pour slowly, and don't over-tilt the kettle.
5. The scald hazard lasts long after boiling. Keep the kettle, stand, and cable away from the edges of worktops and out of reach of children.
6. Route the cable so it doesn't overhang, and can't be tripped over or caught.
7. Wind excess cable beneath the stand.
8. Unplug the stand when not in use, before moving and before cleaning. Let the kettle cool down before cleaning and storing away.
9. Check the lid is fully closed before switching the kettle on, otherwise it may not switch off.
10. Check the kettle is properly located on the stand before switching on.
11. Don't switch on unless the kettle contains at least 2 cups of water.
12. Don't fill past max, or it may spit boiling water.
13. Remove the kettle from its stand before filling or pouring.
14. Keep the kettle, stand, cable, and plug away from sources of heat.
15. Don't use the kettle for any purpose other than heating water.
16. Use the kettle only with the stand supplied (and vice versa).
17. This appliance must not be operated by an external timer or remote control system.

PARTS DIAGRAM



OPERATING INSTRUCTIONS

BEFORE USING THE KETTLE FOR THE FIRST TIME

- Fill the kettle to the Max point, boil, discard the water, then rinse the kettle. Do this three times, to remove manufacturing dust, and other impurities.

POSITIONING

- Place the kettle stand on a stable, level surface. Ensure that the cable is positioned so that it does not hang over the surface edge where it can be hooked or tripped over by persons walking past.
- Wind excess cable into the convenient storage facility beneath the kettle stand.

FILLING THE KETTLE

- Remove the kettle from the stand.
- Grip the handle in one hand, grip the lid knob in the other, and pull the lid off.
- Fill with at least 2 cups of water, but not above Max point.
- If you overfill the kettle, it may spit boiling water while operating.
- Replace the lid, and press down to secure it in place.
- Check that the lid is closed, or the kettle will not switch off when it boils.

SWITCHING ON

- Plug the stand into the wall socket.
- Gently position the kettle on the stand.
- Press the switch down.
- The switch will light up, and the kettle will heat up.

Please beware of escaping steam from the lid of the kettle when in use.

SWITCHING OFF

- When the water has boiled, the kettle will switch off automatically, the switch will return to the “off” position and the light will go off.
- The kettle can be switched off at any time before the water boils by lifting the kettle off the stand.

GENERAL

- Always remove the kettle from the stand before pouring.
- To avoid the risk of splashing, pour slowly and do not over-tilt the kettle.
- Do not tilt the kettle backwards; water might get on to the control area. If this happens, let the kettle dry thoroughly before use – place it somewhere warm for 12 hours.
- When you lift the kettle, you may see moisture on the stand. Do not worry – it's the steam used to switch the kettle off automatically, which then condenses and escapes via vents under the kettle.
- You may see some discolouration on the floor of the kettle. Again, do not worry – it's due to the bonding of the element to the kettle floor.

USING WITH INSUFFICIENT WATER

- This will shorten the life of the element. A boil-dry cut-out will switch the kettle off should there not be sufficient water in the kettle when in use.
- To prevent the kettle cycling on and off, remove the kettle from the stand and let it cool before replacing it on the stand.
- Place the kettle on a stable and dry work surface until it is cold.
- Don't fill the kettle until it is cold, or it may spit hot water and steam.

CLEANING AND MAINTENANCE

- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning.
- Do not immerse the appliance in water or any other liquid, or hold it under a running tap to clean.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner. Rinse and dry a clean, dry, soft cloth.

- Unplug the stand from the wall socket, and let the kettle cool down before cleaning.
- Wipe the kettle, inside and out, with a damp cloth. You may use a little household detergent, but if you do, rinse well to avoid tainting the water.
- Wipe the stand with a damp cloth.
- Keep all connectors and sockets dry.
- Do not immerse the kettle or kettle stand in liquid.
- Do not use harsh or abrasive cleaning agents or solvents.

We recommend that you descale your kettle regularly, even in soft water areas. Limescale may be white, coloured, even rusty-looking, but it's normally visible. Phosphate scale isn't generally visible, but there is always a build-up, even in soft water areas. Any build-up of scale causes overheating, which reduces the life of the element, and may trigger the boil-dry cut-out to engage. So, even in a soft water area, descale at least monthly, to help keep your kettle in working order.

To descale your kettle:

- Use a descaler suitable for plastic products (all kettles have plastic parts). Follow the instructions on the descaler, then rinse several times, fill, boil and discard the water, to remove all chemical residues.
- Products returned under guarantee with faults related to scale will be subject to a repair charge.
- If you notice your kettle getting noisier – descale it.
- Do not rely on visible scale, as phosphate scale isn't visible. Rather descale the kettle for preventative purposes.
- Don't try to move or remove the diffuser – you will break it.

Water filter:

- Scale particles suspended in the water may give it a cloudy or greasy appearance.
- The filter will prevent these particles going into your drink. If you see deposits on the filter, clean it, otherwise the performance of your kettle will drop, your drinks may contain scale, and the water inside the kettle may look cloudy.

Cleaning the filter:

- Check your hands are free from soap, or anything which might leave a taint.
- Remove the kettle from the stand.
- Remove the lid.
- Slide the filter up and out of the guides on either side of the spout.
- Rinse the filter under a running tap while brushing with a soft brush.
- Rinse the kettle, in case scale particles have fallen inside.
- Slide the filter down into the guides.

STORING THE APPLIANCE

- Unplug the unit from the wall outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

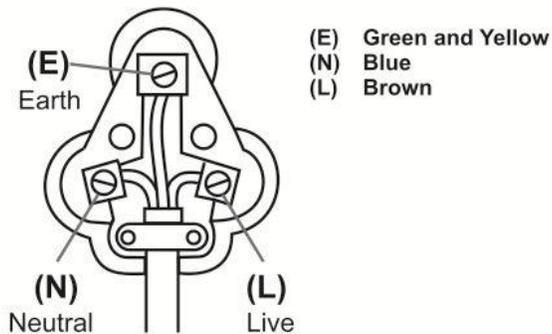
CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:
The wires in this mains lead are coloured in accordance with the following code:

WARNING: THIS APPLIANCE MUST BE EARTHED

Always ensure the three-pin plug is connected as follows:



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

W A R R A N T Y

1. Home of Living Brands (Pty) Limited (“Home of Living Brands”) warrants to the original purchaser of this product (“the customer”) that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase (“warranty period”).
2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product (“the supplier”) thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

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